ADOPTION First Year

MARKETING AND PROMOTION

Gale	Your Team
Gale will walk through the support site and materials available to you.	Identify materials that are best suited to meet your goals.
Your Gale Customer Success Manager will lead a discussion about best practices to utilize these materials and get the most from your resource.	Share materials with your stakeholders (teachers, students, admin, etc.).

USAGE

Gale	Your Team
☐ Your Gale CSM will schedule a meeting to walk you through reviewing your usage in the Gale	Check the Usage Dashboard monthly to ensure your usage is aligning with your goals.
Usage Dashboard.	Follow up with your CSM if there are any usage concerns.
	Follow up with staff members to see how they are progressing with understanding and utilizing the resource.

GOAL FOLLOW UP AND NEW GOAL CREATION

Gale	Your Team
☐ Gale will hold a meeting to assess your goals, discuss progress, and set	Share your goals.
new objectives.	Continue to track progress of usage and goals.
	Alert the Gale team as problems or concerns arise.

YEARLY ACCOUNT REVIEW

Gale	Your Team
 Gale will schedule a meeting to review usage, goals, and plan for the next 	Meet with CSM.
school year.	Share wins and challenges.
	Determine goals for the next school year.

